

# September 26, 2019

## Manager's Report Agenda

### Parks Commission:

Golf Pro Shop/Maintenance, Rebecca Jenkins

Marina, John Conry

Recreation, Cassie Lopez

The Little Red Restaurant/Cool Pool Café, Rose Shurts

Utilities, John Tyer

Newspaper, Dan Feuer

Accounting

IT, David Russell



# INDIAN HILLS GOLF RESORT

- **INDIAN HILLS GOLF RESORT ACCOMPLISHMENTS:**

- The golf course has had a month of successful fundraising events as well as Club Championships. A lunch was served to those that participated in Club Championship.
- With the new membership rates, we have been successful in signing up a few more memberships before the end of the season as well as seeing new faces taking advantage of our new great daily rates.
- Golf Maintenance has been business as usual. Shawn has had his fill of water leaks this season. The crew have been working on the Superintendent's Revenge tournament lay out.

- **INDIAN HILLS GOLF RESORT PLANS:**

- We are busy working on budget plans.
- Constructing the new year membership enrollment forms.
- Edit/update POS keys to better track where traffic is coming from.
- Finish up the next month with the last of our scheduled events at the golf course.

- **INDIAN HILLS GOLF RESORT ISSUES:**  
No real issues to report. Same as the previous month, HEAT!



# MARINA

## Successes...

- \*Even with high water, cool rainy weather & multiple rental boats needing major repair, we generated over \$251k in rental fees through Labor Day weekend.
- \*ICE...with our new ice supplier we've saved dozens of hours in labor, provided our clients a great product & almost eliminated shrinkage.
- \*The efficiency of our new gas dock configuration is appreciated by both clients & dock hands, not one time has anyone had to wait for gas.

# MARINA

## Projects

- \*Finishing the Belle Of The Bays new generator has been a challenge, it should be completed this week.
- \*We're now replacing dock winch support stands since our heavy boating season is ended, we'll replace 14-15 by spring.
- \*Now is the time to make the appointment for winterization, call Hunter with a date.
- \*The process has started to investigate potential parking spots & additional slips.

## Challenges...

- \*Our waiting list for a slip now exceeds 100 & we've stopped accepting names.

# RECREATION

## Souvenir Shop/ Bay View Pool:

- August was a good month at the Souvenir Shop and Pool. All the Souvenir Shop items are 50% off.
- Adult Night was a huge success! We had around 150 people there. DJ Hammer did a great job playing music. We had games for everyone to play. The Café did a great job serving our guests. Multiple people have asked us to do this again. I am working on next year, and planning to have two adults nights scheduled.
- Endless Summer Bash- We had a Pickleball Tournament that morning. We had 48 players show up. Jan, John Callaway and I cooked hamburgers and hot dogs for the group! The players enjoyed the food being down by the tennis courts and we will continue this for next year. The Pool was packed the majority of the day. Kids loved the water balloon toss. We had Mallory Everett play for us that evening! She was amazing! I already have her scheduled for one of our Adult Nights next year.
- Hamilton Cove pool and Mountain Ranch pool- closed for the season

# RECREATION

## Woodland Mead Park

- We have continued the Monday Evening Special, kids free, adults \$3.00. People are enjoying this. We have continued through September. Comparing last August to this August, we are behind in numbers.
- Lights on Harris course were changed out. Center lighting is still out. We cannot get to them. Next years project is to get classic course lights re-done.
- No major maintenance issues.

## Bowling Alley

- League Season is just around the corner. We are working on leagues for Tuesday and Thursday night. Thursday night league is full. If anyone is interested in Tuesday night league they can call the Recreation office. Comparing last August to this August we are a little behind in numbers. We did not see the Wyndham guests numbers that we normally see in August.
- We have had to replace relays, pins, and belts on the machines. We are doing repair work on machines to have them up and ready for leagues.



# RECREATION

## Recreation Office

- We are slowing down for the season but already working on next season's activity and events. John and I are heading to Gatlinburg to Market in November.
- We are setting up a booth at Oktoberfest and selling our Bears.
- November 16<sup>th</sup> we will have our Winter Wonderland Craft Fair. We have 12 vendors signed up and our goal is 25. If anyone is interested in a booth, they can sign up at the Recreation office.

# Little Red Restaurant

September has been a good month. Our lunches have improved over last month. We have also started the Sunday Brunch. Those attending were very pleased with the selections and enjoyed their meal.

Sunday afternoon sports was to have started Sunday, September 21, unfortunately we were unable to get the Packer game, and that was a disappointment to many. We are hoping this Sunday will be better.

We have quite a few parties booked for the next few months, so I anticipate a busy fall season.

# August 2019

## Public Works Report

### Activity

#### Admin

- Flag Display for Labor Day– (put up)
- Change out banners at Main Entrance

#### Little Red Restaurant

- Worked on waterfall
- Snaked drain
- Moved Salad Bar

#### Marina/Campground

- Cleaned off parking lot
- Tables and chairs for Luau and Stone Skipping

## **Recreation**

- **Repair lighting at Tennis Courts**
- **Tape off Tennis Courts for Pickle Ball**
- **Replace bad boards on deck at Tennis Courts**
- **Fire Ant control at WMP**

## **Lions Club**

- **Install posts in front of culvert at Lions Club**
- **Run power and CAT5 to projector location**
- **Replace bulbs**

## **Indian Hills Golf Pro Shop**

- **Check for Roof Leak**

## **Cool Pool Café**

- **Unclog drain**
- **Check rear door**

## **Road Work**

**Cold Patch Lynn Creek Drive, Dave Creek Pkwy., Westwood**

**Install Culvert Dave Creek Parkway**

**Cut / Haul Trees Dave Creek Parkway, Lake Dwellers,  
Fairhaven, Beaver, Highland, Lost Creek Parkway, White Oak,  
Dunn Hollow, Mt Ranch Park, Wilshire Drive**

**Clean Ditches/Culverts Sherwood, Lake Dwellers, Snead Drive,  
Woodlawn, Castle Ridge, Eagle Ridge**

**Grade Roads East Cliff, Sun Drive, Mockingbird, Columbus,  
Alpine**

**Road Repair**

- **Hanson Lane**

**Plans**

- **Clear ROW's**
- **Clip road shoulders**
- **Ditch repairs**

# **August 2019**

## **Wastewater Report**

### **Tasks**

- **Replaced hydraulic ram in screen at Lynn Creek WWTP**
- **Oil changes at Lynn Creek Clarifier**

### **Plans**

- **Replace Main between Old Sawmill Rd and DCWWTP**
- **Install Cl<sub>2</sub> removal for HH TP when permit received**
- **Investigate flow equalization for Grand Isle WWTP**
- **GPS and Map Entire Sewer System**



# Lake Area Weekly

## **Accomplishments**

- Lake Area Sports underway and starting off with good revenue with basketball right around the corner
- Brought aboard another reporter who does a much better job with articles.

## **Plans**

- November “Winterfest” plans well underway with Willa’s touch
- Looking at going digital with the newspaper by the 1<sup>st</sup> of the year

## **Issues**

- **None at this time**

# Department of Information Systems

## September, 2019 Board Meeting

### **ACCOMPLISHMENTS:**

1. Repaired lightning damage to computers.
2. Reconfigured FFBC email server
3. Lion's Club Sound system updates.
4. Replaced 2 UPS units
5. Repaired TCWorks internet AP
6. Electrical to Fire Dock at Marina
7. Replaced security cameras damaged by lightning.
8. Continued Northstar program corrections.

### **PLANS:**

1. Correct software issues with Northstar
2. Website updates for Lake Area Weekly
3. Development social media reporting system.
4. Coordinate intranet installation.
5. Repair electrical issues at the Cool Pool and Camp Grounds
6. Implement a redundant Northstar server.

### **ISSUES:**

1. Internet and internet security.